



Third Quarter 2022 Results

November 15th, 2022

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Presenting Today



Marco Pescarmona
Group Chairman and Head of Broking Division

- Founder and key shareholder (16.05% indirectly through Alma Ventures SA)
- Background in consulting (McKinsey) and banking (Morgan Stanley)
- Degrees in Electrical Engineering and Computer Science, MBA from MIT



Alessandro Fracassi
Group CEO and Head of BPO Division

- Founder and key shareholder (16.05% indirectly through Alma Ventures SA)
- Background in consulting (Booz Allen & Hamilton) in Italy and USA
- Degree in Industrial Engineering, MBA from MIT



Francesco Masciandaro
Group CFO

- Background in auditing (Arthur Andersen) and in administration, fiscal and corporate affairs (Società Interbancaria per l'Automazione)
- Degree in Economics

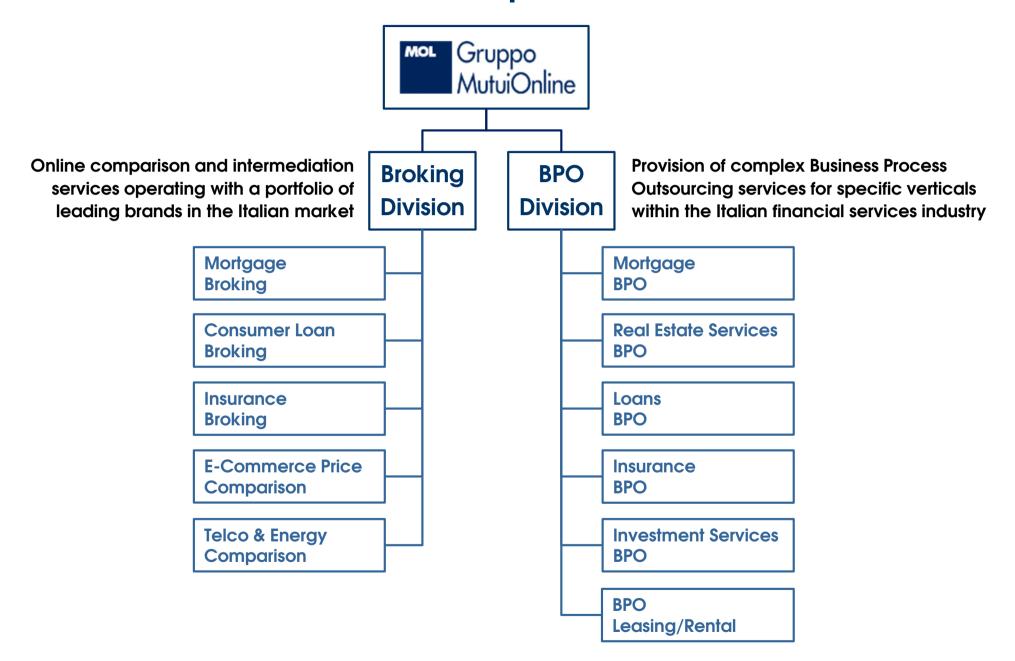


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Agenda

- Business Description
- Share Information
- Business Update
- M&A Update
- Historical Performance

Business portfolio





Broking Division – Top brands



Brand





Market Position



Operations



Revenue Model



Multi-product aggregator for insurance, personal loans, mortgages, telco, energy products with brand-driven customer acquisition model. Focus on motor insurance.

Strong number two player in insurance comparison, with large gap vs followers. Other products represent addon and cross-sellina opportunity.

Focus on marketina activities, mostly TV and Internet, Relies on specialized group companies for provision of comparison and intermediation services for specific products.

Commission on new policy sales plus (lower) renewal fees from insurance companies. Free for consumers, with no mark-up.

Same remuneration for other products as for specialized brands.



Online Mortagae Broker (vertical specialist), comparison-based.

Strona leader in online mortgage distribution since year 2000.

Experienced telephone consultants provide independent advice and qualify all online applications, which are then transferred to chosen banks for closing. No packaging of loan documents. Commission from lenders on closed mortgages (normally % of mortgage amount), one-off. May include volume incentives. Free for consumers, with no mark-up.



Online Consumer Loan Broker (vertical specialist), comparison based.

Leader in online personal loan broking and online secured loans.

Online lead generation for lenders, with support of telephone consultants. No packaging.

Commission from lenders on closed mortgages (normally % of loan amount), one-off, Free for consumers, with no mark-up.



Online price and product comparison of physical goods sold by e-commerce operators

Market leader (not considering Google Shopping, object of EU fines for abuse of dominant position)

Click generation for merchants. Full integration of merchant catalogs. Over 3000 merchants, representative of Italian e-commerce market.

Mostly cost-per-click with differentiated pricing by product category, some costper-sale agreements



Price comparison and promotion of telecommunications and energy products

Leading specialist operator

Telephone salesforce (Italy and Albania) to convert online leads.

Mostly commissions on closed sales from product providers, some pay-per-lead and CPC agreements.



BPO Division - Main services

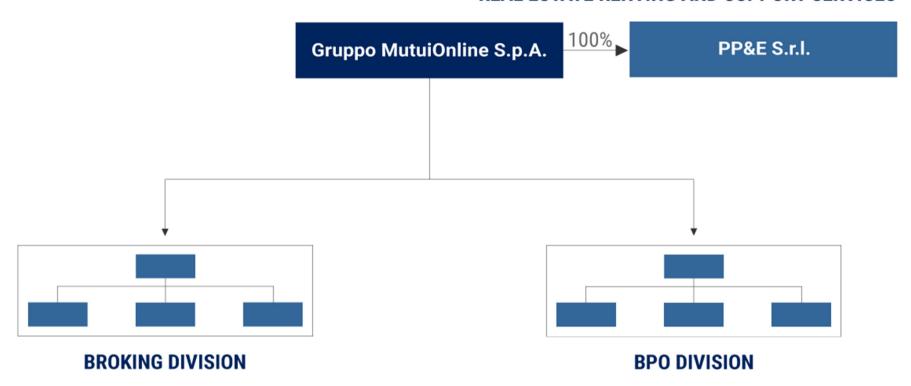
Product Life Cycle

	DISTRIBUTION	UNDERWRITING/CLOSING	SERVICING
Mortgage BPO	 Commercial activities for online lenders (in lenders' name) Centralized packaging CRM activities for origination process Support for intermediary networks 	 Income Analysis Technical-Legal Analysis Anti-fraud checks Notary coordination services Contract drafting Process coordination 	
Real Estate Services BPO		Real estate AppraisalsTechnical real estate Analysis	Current Account ServicingCollectionsDelinquencies
Loans BPO	 Commercial activities through remote channels Centralized packaging Support for intermediary networks 	 Document analysis Income Analysis Anti-fraud checks Employer follow-up Consolidation of other loans Closing preparation 	 Collections Claims Portfolio analysis Current account servicing Portfolio internalizations
Insurance BPO	Support for online distribution	Support for corporate policy contracts	 Appraisal and loss adjusting for multiple insurance areas (TPL, Medical, Motor) TPA Services and complete claims processing outsourcing
Investment Services BPO	Support for financial advisor networks	Fund subscriptionsInsurance subscriptionsAnti-money laundering	Switches and exitsConsolidation of fund orders
BPO Leasing / Rental		Leased or rented asset purchase and registrationContract finalization	Current account servicingPortfolio managementEarly collectionsTitle management

Group structure

Headcount* 2,329 FTE

REAL ESTATE RENTING AND SUPPORT SERVICES

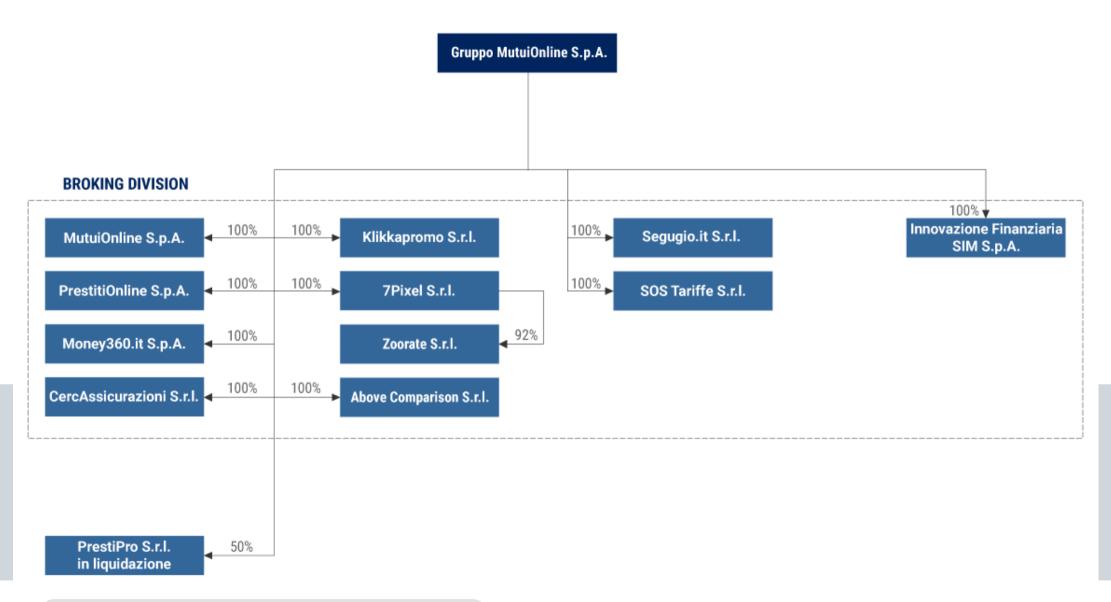


Group structure as of September 30th, 2022



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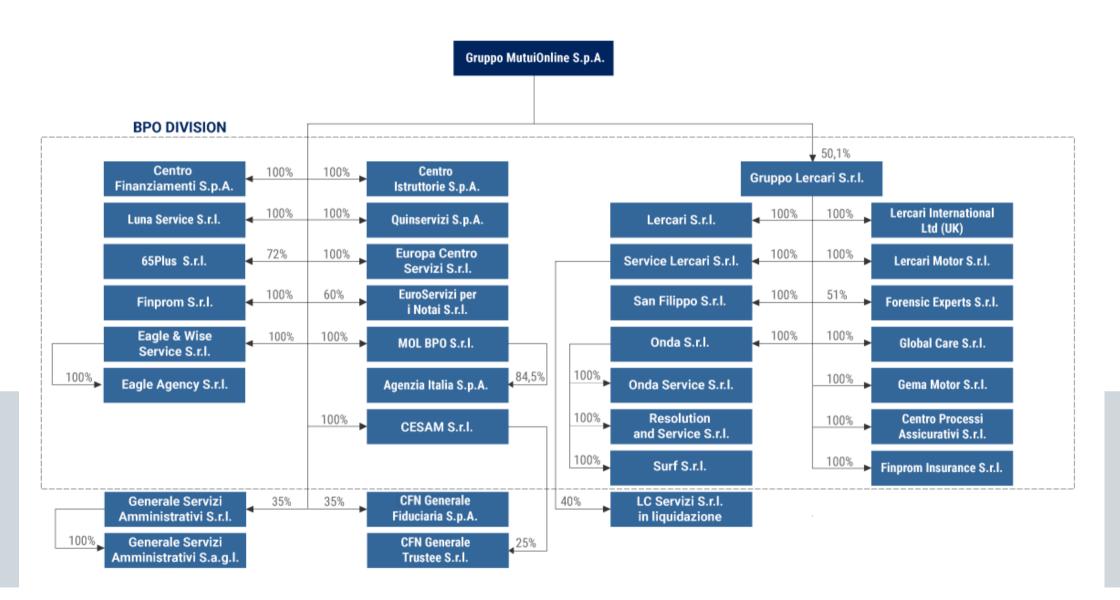
Broking Division structure



Group structure as of September 30th, 2022



BPO Division structure



Group structure as of September 30th, 2022



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- Share Information
- Business Update
- M&A Update
- Historical Performance

Transparency and governance standards

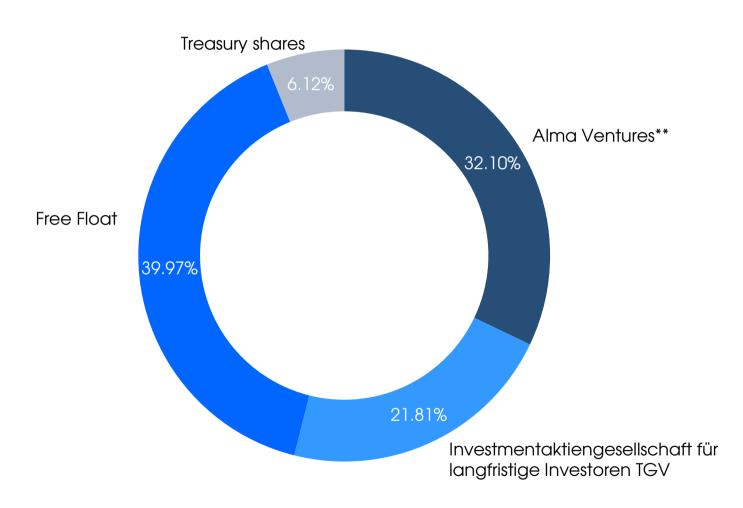
Gruppo MutuiOnline is listed since IPO (June 6, 2007) in the STAR Segment of Borsa Italiana's equity market dedicated to mid-size companies with a capitalization less than Euro 1 billion, which voluntarily adhere and comply with a number of strict requirements in line with best international practice:

- Timely provision of full year and half year financial reports, as well as interim quarterly reports
- Bi-lingual (Italian and English) publication of reports and price-sensitive press releases
- Adoption of organisational, operational and control models provided for by Law Decree 231/2001
- Compliance with the voluntary Code of Self-Discipline regarding corporate governance
- Financial statements not challenged by independent auditors or stock market regulator (Consob)
- Presence of a specialist broker providing freely available research (in English) and facilitating liquidity (in our case: Equita SIM)



Shareholding Structure

Shareholding structure as of November 11th, 2022*

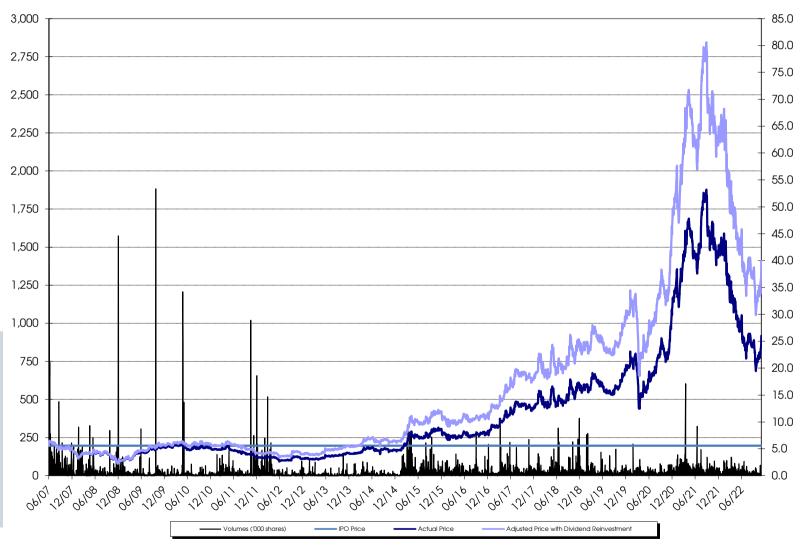


^{*} Share ownership as registered in last Shareholders' meetings and as communicated to the company by relevant investors according to CONSOB regulations; includes all investors above 5% ownership threshold.

^{**} The share capital of Alma Ventures S.A. is owned 50% by Guderian S.p.A. and 50% by Casper S.r.I.; Guderian S.p.A. is 100% owned by Marco Pescarmona (Chairman and co-founder) Casper S.r.I. is 100% owned by Alessandro Fracassi (CEO and co-founder).



Share Performance since IPO



KEY STOCK DATA as of No	ov. 11 th , 2022
Number of Shares	40,000,000
Treasury Shares	2,449,748
Outstanding Shares	37,550,252
Price per Share	€ 27.30
Market Capitalisation	€ 1,025 M



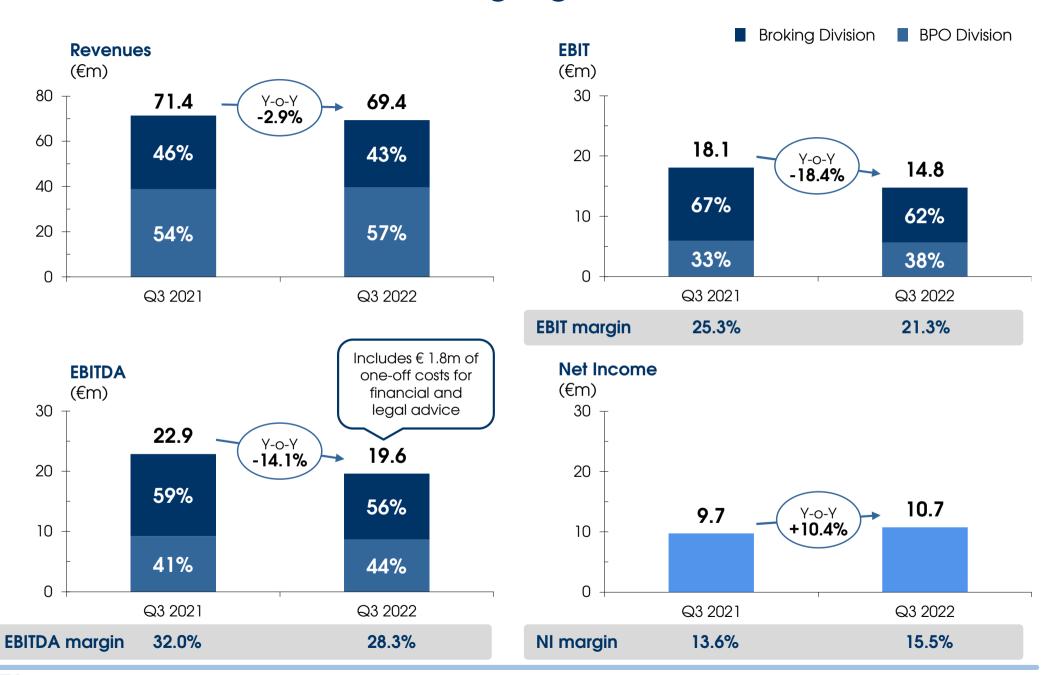
Since November 2018, MOL is included in the Italian FTSE Italia MID-CAP Index



Agenda

- Business Description
- 2 Share Information
- Business Update
- M&A Update
- Historical Performance

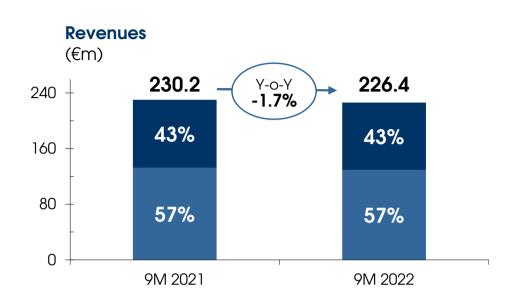
Q3 highlights

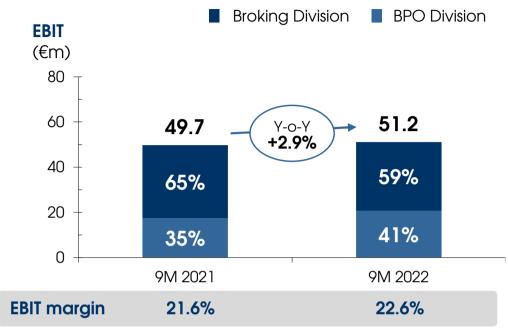


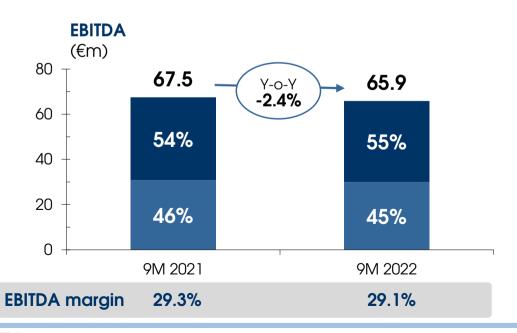


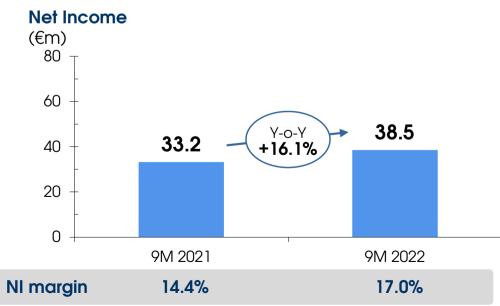
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9M highlights











Evolution of the Italian residential mortgage market



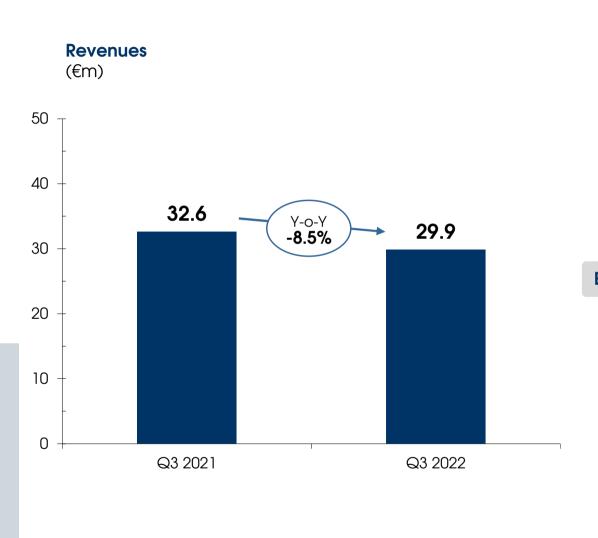
- In Q3 2022, the contraction of the residential mortgage market continued, as a result of collapsing remortgage volumes and a moderate contraction of purchase mortgage volumes, also because of the absence from the market of subsidized mortgages for young people.
- Data from Assofin, an industry association which represents the main lenders active in the sector, show a decrease of gross new mortgage originations of 20.7% in July, an increase of 0.7% in August, and a decrease of 11.0% in September 2022, compared to the same months of 2021; in Q3 2022, volumes of remortgages fall by more than 85% Y-o-Y while purchase mortgages are down by single-digit percentages.
- Data from CRIF, a company which manages the main credit bureau in Italy, show a 22.6% Y-o-Y drop in credit report inquiries for residential mortgage applications in Q3 2022, while in October 2022 the drop is 24.5%.

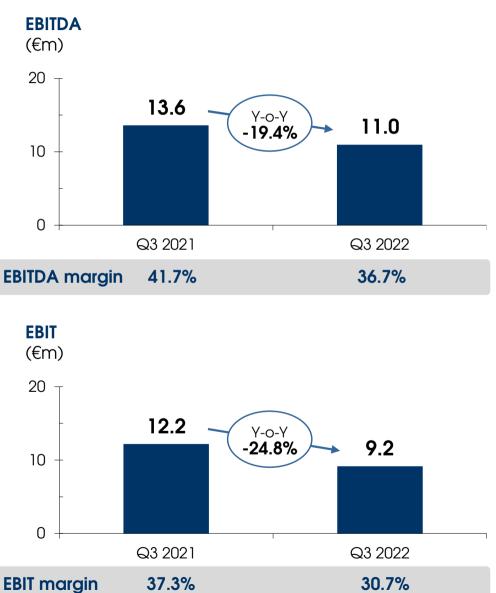


• The sharp increases of interest rates in recent months, together with the situation of geopolitical and economic uncertainty, lead to the expectation of a contraction in the residential mortgage market also in Q4 2022, also for purchase mortgages. However, regulatory changes are being finalized to restore the functioning of the subsidized mortgage market for young people, which could bring a beneficial effect starting from Q1 2023.



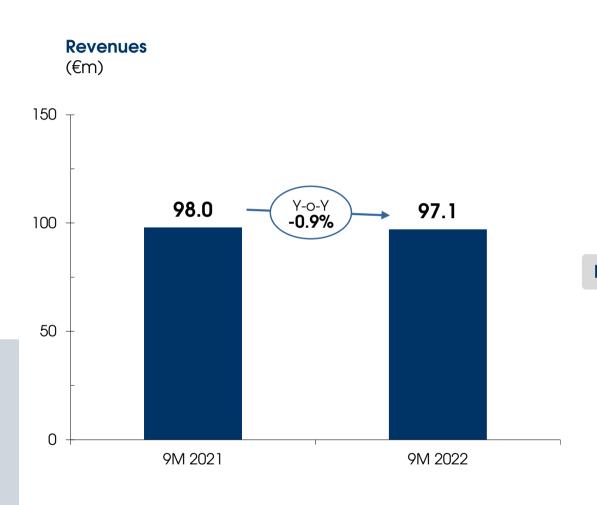
Broking Division – Q3 Key Financials

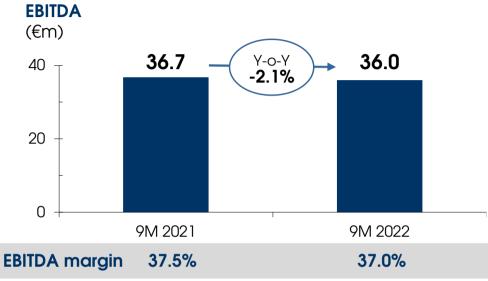


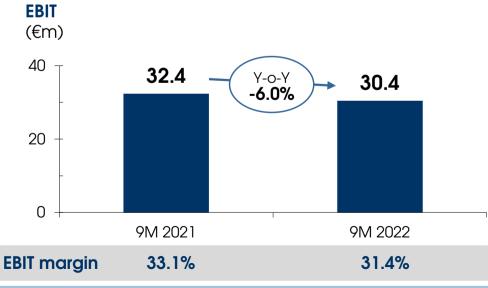




Broking Division – 9M Key Financials









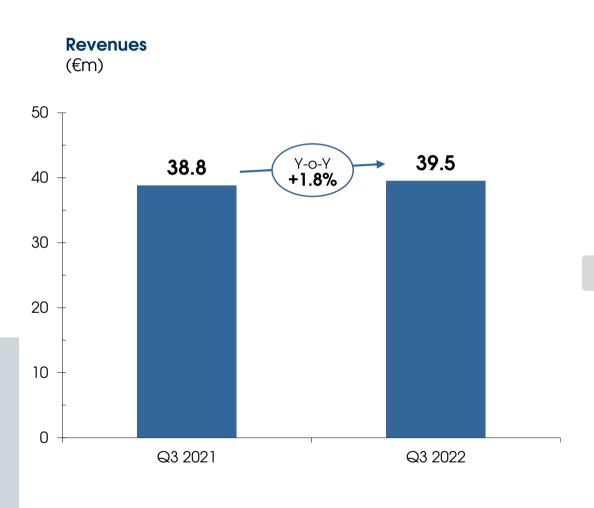
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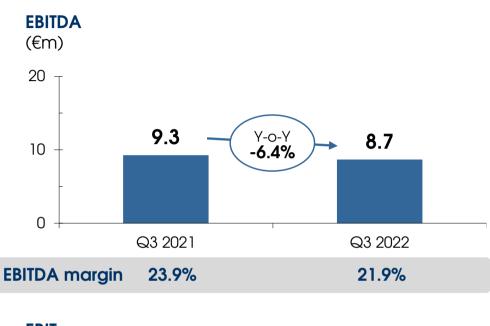
Broking Division – Performance and outlook

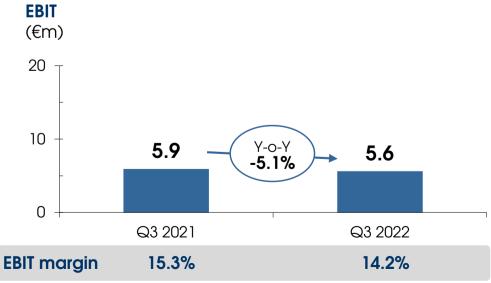
- In Q3 2022, the results of the Broking Division are down Y-o-Y due to the significant drop of Mortgage Broking revenues, which the growth of all the other business lines is unable to offset.
- For the rest of the financial year, it is reasonable to assume a continuation
 of the current trends, with a significant contraction of Mortgage Broking,
 caused by the performance of the underlying market, while the other
 business lines are expected to grow.
- For the following quarters it is difficult to make forecasts, however it is useful
 to highlight that in 2023 the Y-o-Y comparison of the results of Mortgage
 Broking will be only marginally affected by the normalization of
 remortgages.



BPO Division – Q3 Key Financials

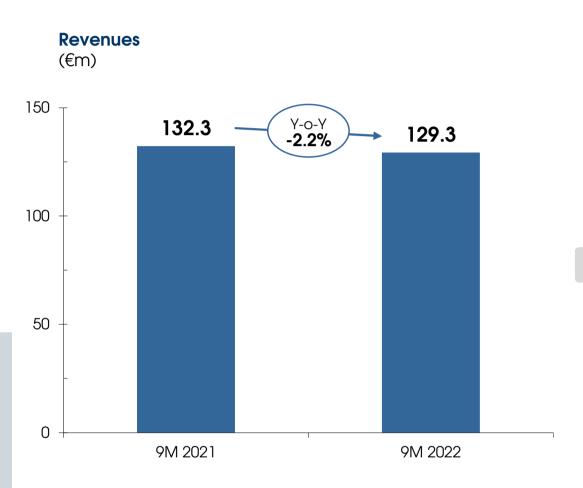


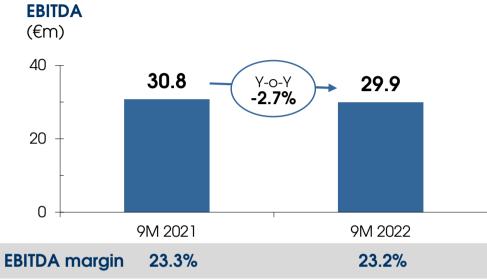


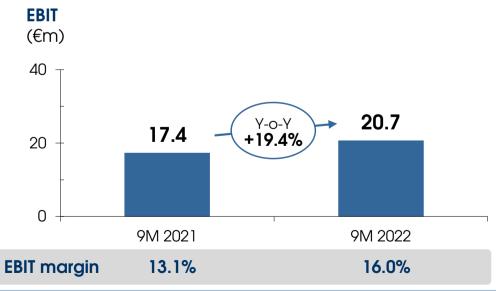




BPO Division – 9M Key Financials









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BPO Division – Performance and outlook

- Q3 2022 shows trends consistent with the previous months of the year, with substantial stability in turnover and EBITDA, especially net of one-off effects related to acquisitions.
- At the level of the business lines, the reduction in turnover of Mortgage BPO is offset by the positive performance of the other lines, in particular Real Estate Services BPO and Insurance BPO, both of which are also positively affected by the recent acquisitions.
- Thus, our expectation of substantial stability is confirmed, despite the uncertain macroeconomic environment and the drastic contraction of the refinancing market. It should be noted that in Q4 2022 the Division BPO will benefit from the contribution of Trebi Generalconsult S.r.l. ("**Trebi**"), whose acquisition was recently concluded.



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Agenda

- Business Description
- Share Information
- Business Update
- 4 M&A Update
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Major announced acquisitions

Description

Timing

Price

Financials

Rastreator & LeLynx

- Leading insurance aggregators in Spain, France and Mexico
- Signed on 28 August 2022
- Closing expected in the first week of January 2023
- Euro 150 million plus net cash adjustment with locked box
- Expected revenues of 62 million and normalized Ebitda of Euro 8m in 2022

Trebi

- Leading Italian provider of software solutions for the leasing and long term rental industry
- Signed and closed on 28 October 2022
- Euro 85 million
 Enterprise Value
 (paid at closing, except Euro 12
 million retained as escrow)
- Expected revenues of 18.9 million and normalized Ebitda of Euro 8m in 2022



Focus on Trebi

COMPANY DESCRIPTION

- Trebi is a vendor of mission-critical software designed for the specialty lending market and is the Italian undisputed leader in the leasing market.
- Trebi offers end-to-end software solutions for the management of leasing, financing, renting, consumer factoring and NPL to banks, financial companies and financial services of large car manufacturers, allowing to automate a wide ranges of activities from client onboarding to regulatory reporting.
- The business is characterized by high revenue recurrence and high profitability.
- Trebi has an excellent reputation on the market and has become essential for its broad client base thanks to strong expertise in the development and implementation of cutting-edge technical solutions for financial services companies.
- The company is also a preferred partner of Italian financial regulators with whom it collaborates on a regular basis to address regulatory challenges through digital software solutions.
- Founded in 1980, Trebi has 121 employees and is headauartered in Milan.

BUSINESS LINES

Leasing

- Financial and operational leasina
- Car rental

NPLs

- NPI s and UTPs monitorina
- Factoring overdues. debt collection

Other Loan Products

- Consumer factoring
- Corporate special purposes loan
- Personal & Salary secured loans

KEY FIGURES



PRESTIGIOUS CUSTOMER PORTFOLIO

INTESA M SANPAOLO























Joint management of Agenzia Italia and Trebi







- **Integrated offer** of **BPO** and **software** services, in line with the BPO Division's strategy of offering "Complete Service Platforms".
- **Joint tailored development** of new features and evolutions in the **leasing service offering**. including **integration of proprietary solutions of Agenzia Italia** in Trebi's platform.
- Joint conception of a full-scale IT platform dedicated to renting, drawing on the unique and distinctive skills of Agenzia Italia and the existing Trebi product.
- **Commercial synergies in the rental market and in the leasing market**, in the latter especially on the occasion of special projects and start-ups.
- Coordination and cost/process optimizations in Agenzia Italia (e.g. on the occasion of the release of new functions/upgrades by Trebi - which are frequent over the course of a year).

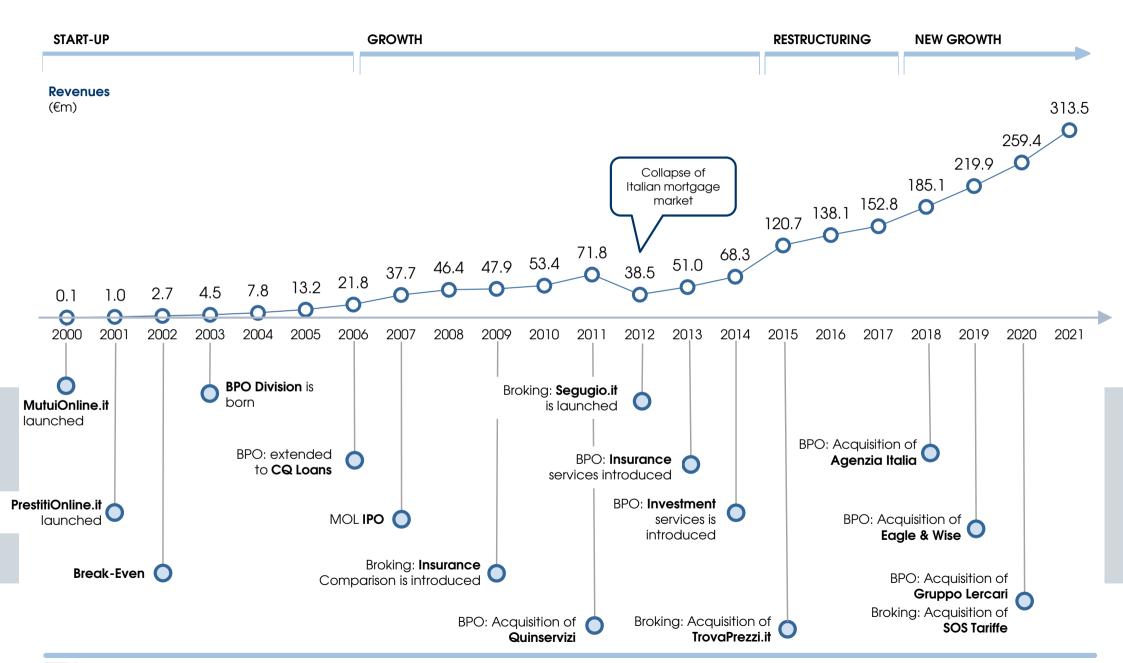
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Agenda

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- Share Information
- Business Update
- M&A Update
- Historical Performance

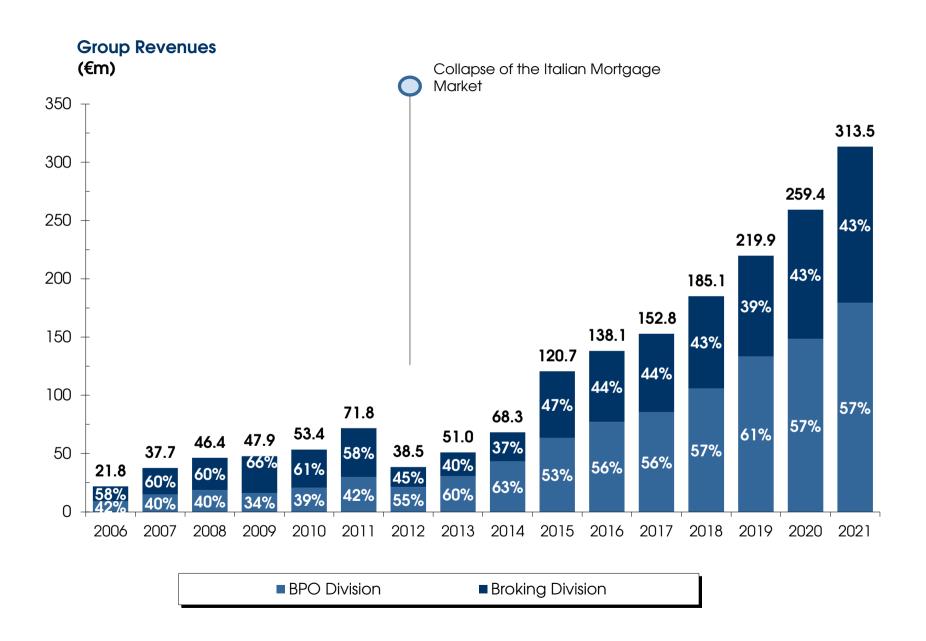
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Major milestones



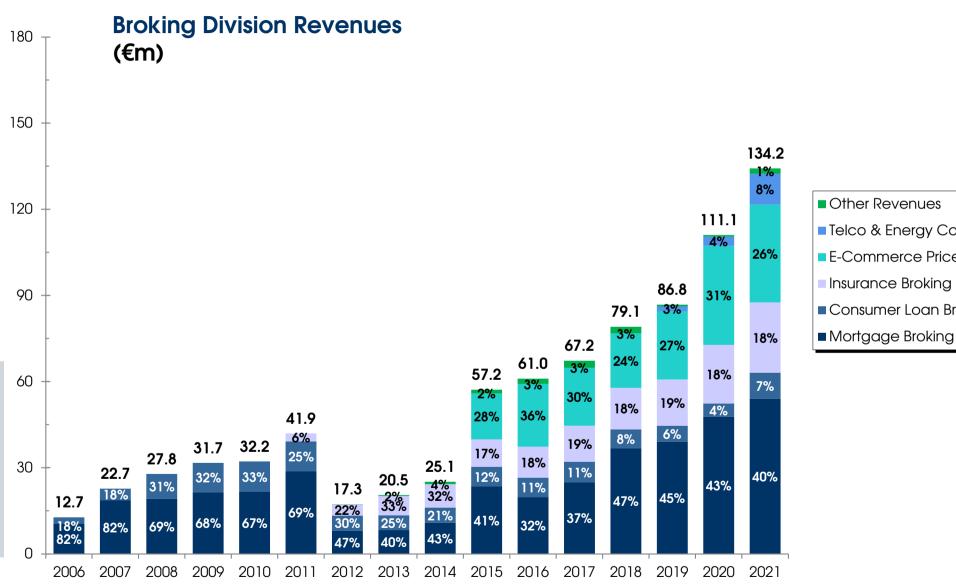


Revenue trends by Division





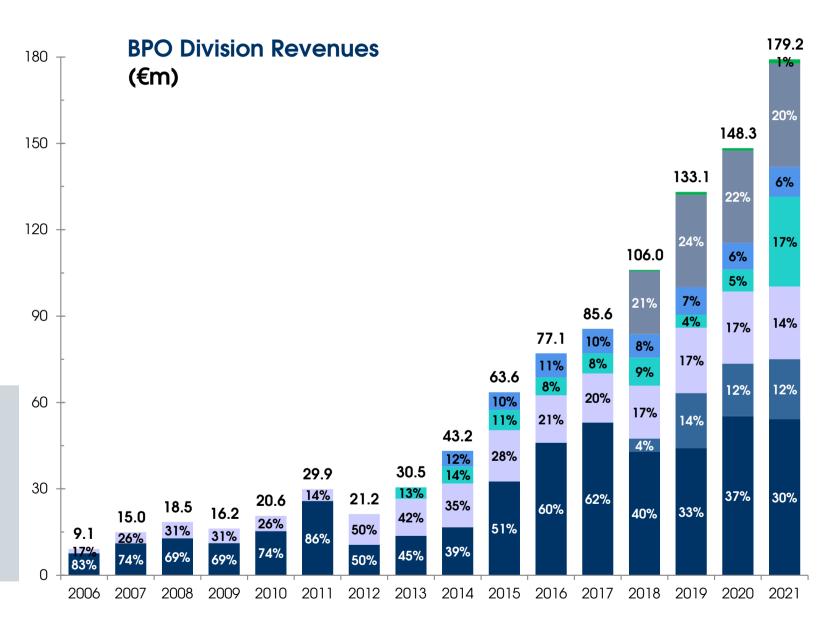
Revenue Breakdown by Business Line





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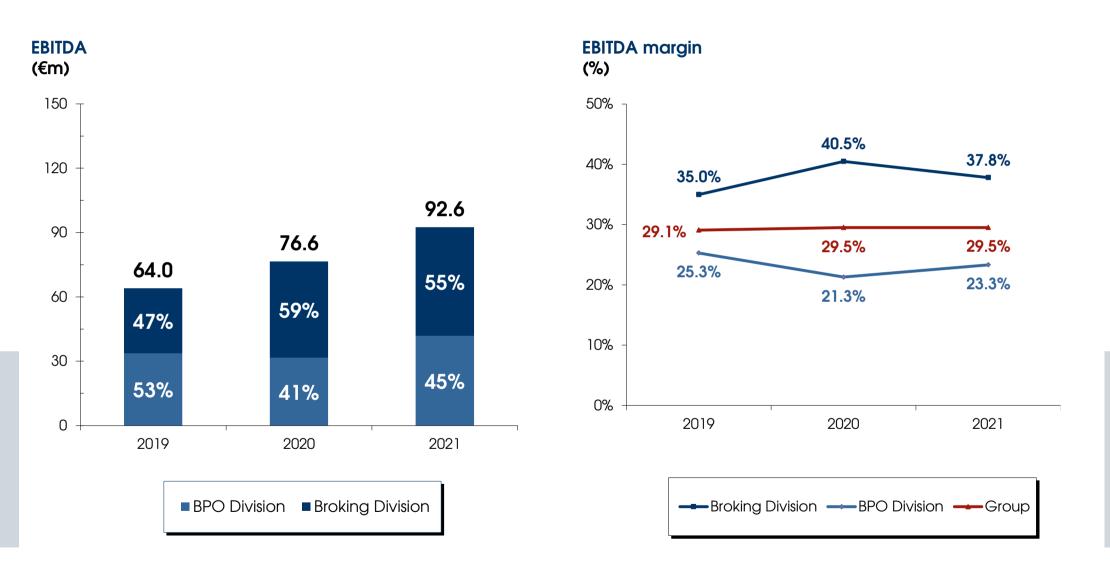
Revenue Breakdown by Business Line





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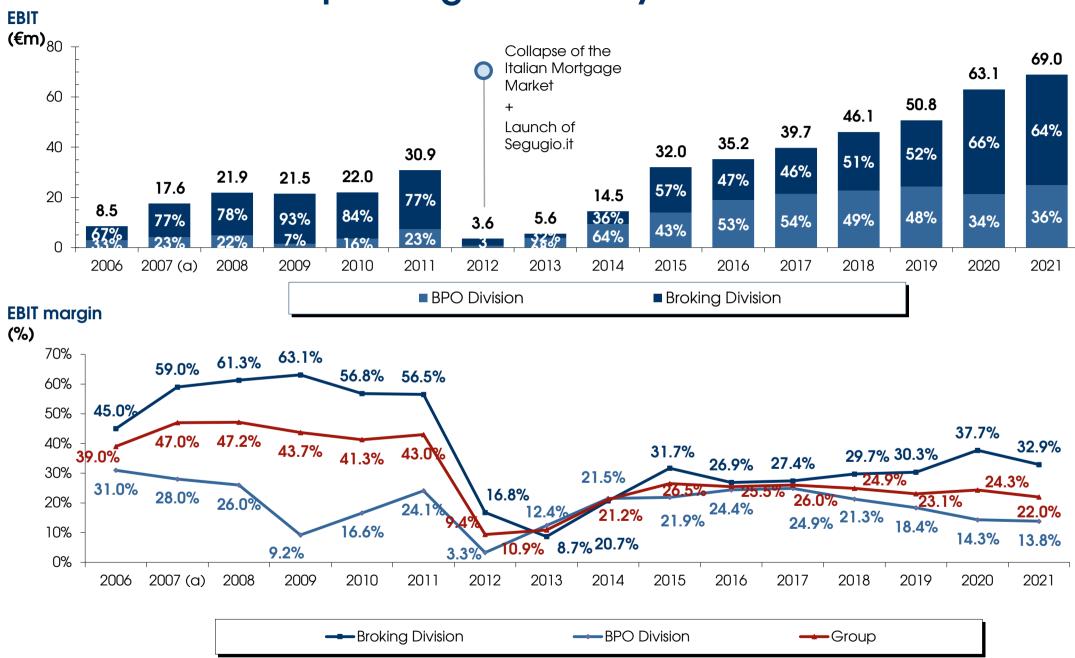
EBITDA by Division





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Operating Income by Division

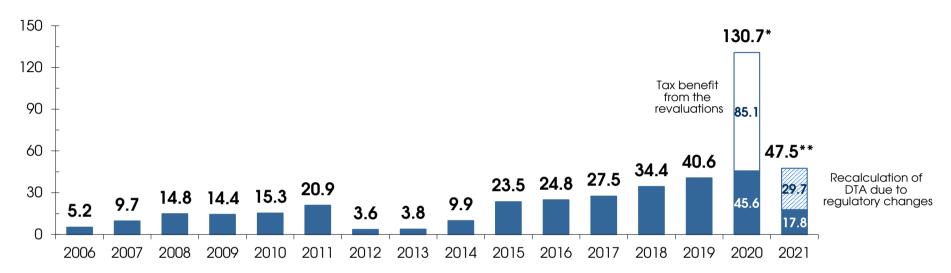




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Net Income

Net income (€m)



Net income margin







^{*} Adjusted to exclude the one-off impact of the recognition of deferred tax asset for software and trademark revaluation.

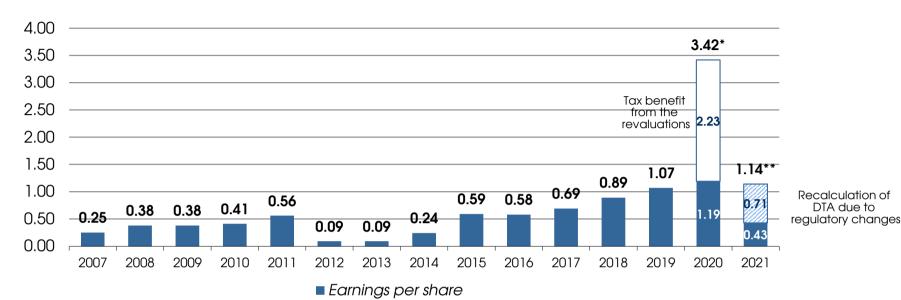
^{**} Adjusted to exclude the one-off impact of the recalculation of deferred tax assets related to the revaluation of trademarks.

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Dividend Payout

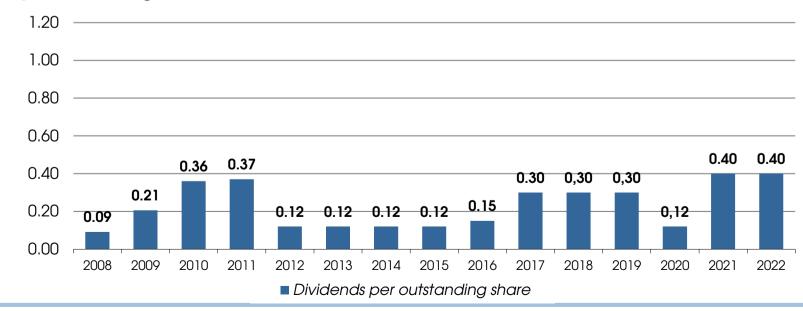
Earnings per share, consolidated





Dividends per outstanding share





MotuiOnline

^{*} Adjusted to exclude the one-off impact of the recognition of deferred tax asset for software and trademark revaluation.

^{**} Adjusted to exclude the one-off impact of the recalculation of deferred tax assets related to the revaluation of trademarks.

Appendix



Quarterly Profit & Loss

(€000)	Q3 2022	Q2 2022	Q1 2022	Q4 2021	Q3 2021
Revenues	69,383	79,125	77,865	83,231	71,444
Other income	1,889	2,062	1,417	1,704	971
Capitalization of internal costs	1,167	1,589	1,153	1,915	804
Services costs	(29,521)	(30,782)	(32,405)	(34,087)	(27,534)
Personnel costs	(20,517)	(24,542)	(23,776)	(24,538)	(20,431)
Other operating costs	(2,764)	(2,539)	(2,903)	(3,184)	(2,383)
Depreciation and amortization	(4,855)	(5,036)	(4,849)	(5,813)	(4,761)
Operating income	14,782	19,877	16,502	19,228	18,110
Financial income	110	40	39	15	83
Financial expenses	(1,096)	(1,164)	(447)	(531)	(481)
Income/(Losses) from participations	(43)	341	-	200	26
Income/(Losses) from financial assets/liabilities	1,135	3,370	(66)	(1,641)	(3,692)
Net income before income tax expense	14,888	22,464	16,028	17,271	14,046
Income tax expense	(4,154)	(6,267)	(4,472)	(32,594)	(4,326)
Net income	10,734	16,197	11,556	(15,323)	9,720



Q3 Profit & Loss

(€000)	Q3 2022	Q3 2021	% Var.
Revenues	69,383	71,444	-2.9%
Other income	1,889	971	94.5%
Capitalization of internal costs	1,167	804	45.1%
Service costs	(29,521)	(27,534)	7.2%
Personnel costs	(20,517)	(20,431)	0.4%
Other operating costs	(2,764)	(2,383)	16.0%
Depreciation and amortization	(4,855)	(4,761)	2.0%
Operating income	14,782	18,110	-18.4%
Financial income	110	83	32.5%
Financial expenses	(1,096)	(481)	127.9%
Income/(Expenses) from participations	(43)	26	N/A
Income/(Expenses) from financial assets/liabilities	1,135	(3,692)	N/A
Net income before income tax expense	14,888	14,046	6.0%
	(4.15.4)	(4.20()	4.00/
Income tax expense	(4,154)	(4,326)	-4.0%
Net income	10,734	9,720	10.4%



9M Profit & Loss

(€000)	9M 2022	9M 2021	% Var.
Revenues	226,373	230,233	-1.7%
Other income	5,368	3,378	58.9%
Capitalization of internal costs	3,909	2,938	33.0%
Service costs	(92,708)	(96,548)	-4.0%
Personnel costs	(68,835)	(65,381)	5.3%
Other operating costs	(8,206)	(7,109)	15.4%
Depreciation and amortization	(14,740)	(14,974)	-1.6%
Impairment of intangible assets	-	(2,801)	-100.0%
Operating income	51,161	49,736	2.9%
Financial income	189	454	-58.4%
Financial expenses	(2,707)	(1,848)	46.5%
Income/(Expenses) from participations	298	(278)	N/A
Income/(Expenses) from financial assets/liabilities	4,439	(142)	N/A
Net income before income tax expense	53,380	47,922	11.4%
Income tax expense	(14,893)	(14,760)	0.9%
Net income	38,487	33,162	16.1%



Balance Sheet - Asset Side

	As	of		
(€000)	September 30, 2022	December 31, 2021	Change	%
ASSETS				
Intangible assets	215,668	202,758	12,910	6.4%
Property, plant and equipment	25,175	24,669	506	2.1%
Participation measured with equity method	1,079	1,058	21	2.0%
Financial assets at fair value	92,419	40,410	52,009	128.7%
Deferred tax assets	35,242	49,951	(14,709)	-29.4%
Other non-current assets	392	698	(306)	-43.8%
Total non-current assets	369,975	319,544	50,431	15.8%
Cash and cash equivalents	218,843	165,857	52,986	31.9%
Trade receivables	125,782	109,895	15,887	14.5%
Tax receivables	14,967	12,378	2,589	20.9%
Other current assets	8,285	8,931	(646)	-7.2%
Total current assets	367,877	297,061	70,816	23.8%
TOTAL ASSETS	737,852	616,605	121,247	19.7%



Balance Sheet - Liability Side

	As of			
(€000)	September 30, 2022		Change	%
LIABILITIES AND SHAREHOLDERS' EQUITY				
Total equity attributable to the shareholders of the Issuer	258,546	264,399	(5,853)	-2.2%
Minority interest	1,889	4,671	(2,782)	-59.6%
Total shareholders' equity	260,435	269,070	(8,635)	-3.2%
Long-term debts and other financial liabilities	310,880	195,935	114,945	58.7%
Provisions for risks and charges	1,833	1,882	(49)	-2.6%
Defined benefit program liabilities	16,563	18,226	(1,663)	-9.1%
Non-current portion of tax liabilities	-	3,691	(3,691)	-100.0%
Other non current liabilities	4,755	2,000	2,755	137.8%
Total non-current liabilities	334,031	221,734	112,297	50.6%
Short-term debts and other financial liabilities	44,174	25,211	18,963	75.2%
Trade and other payables	39,754	43,580	(3,826)	-8.8%
Tax payables	4,072	4,140	(68)	-1.6%
Other current liabilities	55,386	52,870	2,516	4.8%
Total current liabilities	143,386	125,801	17,585	14.0%
TOTAL LIABILITIES	477,417	347,535	129,882	37.4%
TOTAL LIABILITIES AND SHAREHOLDERS' EQUITY	737,852	616,605	121,247	19.7%



Net Financial Position

	As	of		
(€000)	September 30, 2022	December 31, 2021	Change	%
A. Cash and current bank accounts	218,843	165,857	52,986	31.9%
B. Cash equivalents	-	-	-	N/A
C. Other current financial assets	1,849	1,510	339	22.5%
D. Liquidity (A) + (B) + (C)	220,692	167,367	53,325	31.9%
E. Current financial liabilities	(15,430)	(9,163)	(6,267)	68.4%
F. Current portion of non-current financial liabilities	(28,744)	(16,048)	(12,696)	79.1%
G. Current indebtedness (E) + (F)	(44,174)	(25,211)	(18,963)	75.2%
H. Net current financial position (D) + (G)	176,518	142,156	34,362	24.2%
I. Non-current financial liabilities	(310,880)	(195,935)	(114,945)	58.7%
J. Bonds issued	-	-	-	N/A
K. Trade and other non-current payables	-	-	-	N/A
L. Non-current indebtedness (I) + (J) + (K)	(310,880)	(195,935)	(114,945)	58.7%
M. Net financial position (H) + (L)	(134,362)	(53,779)	(80,583)	149.8%



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Declaration of the manager responsible for preparing the Company's financial reports

Declaration Pursuant to Art. 154/bis, Paragraph 2 – Part IV, Title III, Chapter II, Section V-bis, of Italian Legislative Decree No. 58 of 24 February 1998: "Consolidation Act on Financial Brokerage Pursuant to Articles 8 and 21 of Italian Law No. 52 of 6 February 1996"

I, the undersigned, Francesco Masciandaro, the manager responsible for preparing the financial reports of Gruppo MutuiOnline S.p.A. declares, pursuant to paragraph 2 of Article 154-bis of the Consolidated Law on Finance, that the accounting information contained in this presentation corresponds to the document results, books and accounting records.

Francesco Masciandaro
Gruppo MutuiOnline S.p.A.

